

## Quality Policy

Design Integration aim to become one of the leading Audio-Visual solutions providers in the UK. Our aim is to deliver high quality solutions using the latest innovative technologies and unparalleled workmanship to satisfy even the most challenging brief and environment. It is the policy of Design Integration is to excel in the development, provision and support of Audio-Visual (AV) systems.

In meeting this aim, we shall achieve high levels of customer satisfaction by delivering reliable, high quality, cost effective A-V products and services within agreed timeframes thus generating the returns required to:

- Reward stakeholders for their investment.
- Reward our people for their efforts.
- Provide the funds to support future operations and company growth.
- Provide a stable and enjoyable work-place for our entire team.

Design Integration is committed to the continual improvement of its performance by the monitoring of quality and environmental issues and through involvement with customers, suppliers, regulatory authorities and the community.

To help achieve these goals the company operates a Quality Management System which meets the requirements of ISO 9001:2015.

Compliance and improvement is monitored by process measures and internal audits and is maintained by the timely implementation of risk mitigation and corrective actions.

Meeting high quality standards is the responsibility of the entire team. Design Integration is therefore committed to working with all stakeholders to support effective operation of the company's Quality Management System and the achievement of our strategy, goals and of our defined Quality Objectives.

Mr Derek Wright  
Managing Director

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